

Instructions for patients coming in for examination

New Children's Hospital, CNP (KNF) unit

Place of examination and registration

Clinical Neurophysiology (KNF), 7th floor, enter via the entrance D
New Children's Hospital, Stenbäckinkatu 9, Helsinki.

Telephone +358 (0)9 471 80500, Monday–Thursday at 7.30 am to 3 pm, Friday at 7.30 am to 1.30 pm.

- Enter via entrance D
- After 3pm use the main entrance
- If you are arriving via the parking garage of the New Children's Hospital, enter from the elevator lobby D and after 3 pm via the main entrance.

The New Children's Hospital uses self-registration kiosks.

Use one of these registration kiosks to register for your appointment by using your child's Kela card or personal identity code when you arrive to hospital.

The kiosk will provide you with instructions on how to get to your appointment.

Registration is a two-stage process: please register again at a self-registration kiosk when you arrive to the Clinical Neurophysiology Unit.

If you need help, the ward secretary is available to assist you with registering.

Preparing for arrival

To prepare your child for the hospital visit at home, it is good to talk about why you are going to the hospital and what will happen there.

The child may ask a lot of questions and parents may not always know the answers.

We can help you with these questions after you arrive to the hospital.

You can find further information online at www.hus.fi/en.

Cancelling and changing appointments

Please contact the Clinical Neurophysiology Unit, telephone +358 (0)9 471 80500 (Monday–Thursday at 7.30 am to 3 pm, Friday at 7.30 am to 1.30 pm) as soon as possible if the scheduled appointment is not suitable for you, the child falls ill or is in danger of catching an infectious disease (pox of some sort, gastroenteritis, the flu et cetera), or if the child has been in a hospital abroad.

Fees

Outpatient Clinic appointments are free of charge.

You will be fined for missed and not cancelled appointments.

Further information and the fee amounts can be found at www.hus.fi/en > In English > For patient > Patient guide > Patient fees.

Parking, public transport and accessibility

It is worth having a look at public transport routes, timetables and connections before coming to the hospital.

More information: www.hus.fi/en >> New Children's Hospital >> Visiting instructions

The New Children's Hospital has a parking garage with a limited number of parking spaces. Drive into the parking garage from the left side end of the New Children's Hospital.

We offer free parking for patients' family members in the parking garage of New Children's Hospital.

Please note that parking in the other parking garages is subject to a charge.

- Go to the info desk on the 1st floor and exchange the ticket you received in the parking garage for an exit ticket, either by presenting a receipt from the self-registration kiosk or a certificate issued by the ward or treatment unit.
- You can use the exit ticket only in the parking garage of New Children's Hospital.
- Please note that we cannot refund a ticket that has already been paid for.

Family members of patients with extended hospital stays are eligible for a one-week parking ticket. For more information, please contact the treatment unit.

See the hospital before visiting www.koeuusilastensairaala.fi and www.hus.fi/uusilastensairaala.

Information on the examination place and accessibility: [Service Map](#).



